

John and Polly Wood
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Sep 1st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose my local ISP because the people there personally pick up the telephone when I call with a network question. They are part of the fabric of our region. They care enough about their customers to do a good job in providing a personalized service at a lower price than big national companies staffed by off-shore call centers. They deliver that service and their products in a way that makes their offerings unique in the world of big businesses protected by artificial monopolies created and defended by government agencies at the behest of big business.

If small ISPs were to go out of business, it would be because someone at a federal agency changed the game to drive them out. Don't be that agency. The USA needs small entrepreneurial businesses like you need red blood cells. Because they get in deep and deliver their products in the best possible way. Because they are the life-blood of our local and national economies.

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